# Quality Middle East

## Quality Means Efficiency

**Quality Middle East - QME** is a specialized organization for creativity and innovation, which provide certification, and training services with cooperation with multinational organization worldwide, aiming at development of companies and individuals.

QME is the process to issue management system certification under the EGAC accreditation for Quality Management System according to ISO9001:2015 & Educational Organization Management System according to ISO21001:2018

### Our Vision

Being a part of today's dynamic development, we have concluded how vital it is to stay on the top of the rapidly changing industry. We decided to stay updated with top of the line management Systems releases.

### Our Mission

is to direct our scope locally & internationally to provide our customers with the highest quality professional services on time and promote the quality concept necessary for survival in today's diverse economic conditions. We take a sincere approach to business development and are committed to help building healthy organizations that contributes to Egypt's development

# About QME

**Our Staff**

We are fortunate to have extremely talented, experienced & educated members with diverse backgrounds. Our Auditors are Trainers are certified in several areas with extensive experiences in Management System auditing with well-known certification Bodies

Our back office members are highly professional and customer oriented.

## WHY ISO 9001 ?

✓ To Dominate All Your Processes
✓ To Have Measurable and Observable Organizational Structure
✓ To meet Customer's Expectation
✓ To improve continuously

## WHAT TO DO?

✓ Build a trained quality Team
✓ Establish risk-based documentation system
✓ Determine processes, monitoring and improvement
✓ Get certified by accredited certification body

# Educational Organization Management System According to ISO21001

For a long time the educational organization as schools, universities and high institutes implement the quality management system certification according to ISO9001 and no accredited approved scheme was placed specially for the educational system.

Finally, on 1st of May 2018, The International Organization for Standardization (ISO) released the Educational Organization Managements System (EOMS) ISO21001:2018 that is addressed only for Educational Establishments. The standard focuses on the specific interaction between an educational organization, the learner, customers and other relevant interested parties.

The QA staff has to be trained on the new standard and learn how to implement and self-audit the EOMS system to ensure readiness for the Certification phase.

# Principles of ISO21001

- ❑ Focus on learners and other beneficiaries
- ❑ Visionary leadership
- ❑ Engagement of people
- ❑ Process approach
- ❑ Continual improvement
- ❑ Relationship management
- ❑ Social responsibility
- ❑ Accessibility and equity for students to the educational service and products
- ❑ Ethical conduct
- ❑ Data security and protection

# Our Contacts

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